



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Mia Balloti**

## Attended training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
FRE	Financial Reporting
SRE	Stock Reporting
CRE	Client Reporting
HRERES	Reservations (Bookings)

**of the Cimso software suite Version 433**

Jean Francois le Roux  
Manager: Operations  
24 November 2025



Cheryl le Roux  
Product Development Manager  
Certificate 4194