

Hospitality & Business Management School

## **Attendance Certificate**

This is to confirm that

## Anika Sesman

## Attended training in

| CRM | Client Relations       |
|-----|------------------------|
| FDR | <b>Debtors Control</b> |
| FTR | Transactions           |
| TRE | Retail Sales           |
| HRE | Reservations           |
| HFO | Front Office           |

## of the CiMSO software suite Version 442

Jean Francois le Roux Manager: Operations 17 November 2025



Cheryl le Roux

Cheryl le Roux Product Development Manager Certificate 4150