



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Patience Mugugu

Attended training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
HRE	Reservations
HFO	Front Office

of the CiMSO software suite Version 442

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
17 November 2025



A handwritten signature in blue ink, appearing to read "le Roux".

Cheryl le Roux
Product Development Manager
Certificate 4148