

Hospitality & Business Management School

Attendance Certificate

This is to confirm that

Nicolette Whitehead

Attended training in

CRM Client Relations
FDR Debtors Control
FTR Transactions
HRE Reservations
HFO Front Office

of the CiMSO software suite Version 442

Jean Francois le Roux Manager: Operations 17 November 2025



Cheryl le Roux Product Development Manager

Certificate 4146