



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Giovanne Ferreira

Attended training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ASP	Spa Scheduling
ACT	Activity Scheduling

of the CiMSO software suite Version 433

A stylized, handwritten signature in black ink, appearing to read "J. le Roux".

Jean Francois le Roux
Manager: Operations
28 February 2025



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 3770