



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Victoria Shilongo**

**Attended training in**

|     |                  |
|-----|------------------|
| CRM | Client Relations |
| FDR | Debtors Control  |
| FTR | Transactions     |
| HRE | Reservations     |
| HFO | Front Office     |

**of the CiMSO software suite Version 433**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
31 March 2025



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 3743