



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Brian Hendricks**

**Attended training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
SRE	Stock Reporting

**of the CiMSO software suite Version 432**

Jean Francois le Roux  
Manager: Operations  
15 March 2024



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Product Development Manager  
Certificate 3379