



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Anke Klein**

**Attended training in**

CRM	Client Relations
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**of the CiMSO software suite Version 432**

A stylized, handwritten signature in black ink, appearing to read "J. le Roux".

Jean Francois le Roux  
Manager: Operations  
13 December 2023



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 3331