



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Michelle Coetzee**

**Attended training in**

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**of the CiMSO software suite Version 432**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux  
Manager: Operations  
20 July 2023



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux  
Product Development Manager  
Certificate 3141