



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Ilse Averia**

**Attended training in**

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office

**of the CiMSO software suite Version 427**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
01 September 2022



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Cheryl le Roux  
Product Development Manager  
Certificate 2809