



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Monika Kalola**

**Attended training in**

CRM	Client Relations
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling
TRR	Restaurant Sales

**of the CiMSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
03 March 2022



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 2736