



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Melissa Coetzee**

**Attended training in**

CRM	Client Relations
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**of the CiMSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
03 March 2022



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Cheryl le Roux  
Product Development Manager  
Certificate 2729