



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Norman Stevens

Attended training in

CRM	Client Relations
HRE	Reservations
HFO	Front Office

of the CiMSO software suite Version 425

A stylized, handwritten signature in black ink, appearing to read "JF le Roux".

Jean Francois le Roux
Manager: Operations
30 November 2021



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 2703