



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Norman Stevens**

**Attended training in**

CRM	Client Relations
HRE	Reservations
HFO	Front Office

**of the CiMSO software suite Version 425**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux  
Manager: Operations  
30 November 2021



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux  
Product Development Manager  
Certificate 2703