



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Char-Louise Palm

Attended training in

CRM	Client Relations
COM	Communications
HRE	Reservations
HFO	Front Office
HSK	Housekeeping

of the CiMSO software suite Version 4.21

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
30 September 2019



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Cheryl le Roux
Product Development Manager
Certificate 2693