



Hospitality & Business  
Management School

# Attendance Certificate

This is to confirm that

**Charmaine Palm**

## Attended training in

CRM	Client Relations	COM	Communications
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
HSK	Housekeeping	WST	Workshop and Service Tickets
FRE	Financial Reporting	SRE	Stock Reporting

**of the CiMSO software suite Version 4.21**

Jean Francois le Roux  
Manager: Operations  
30 September 2019



Cheryl le Roux  
Product Development Manager  
Certificate 2692