



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Valeria Nanghali Shikalepo

Attended training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
TCE	Event Management

of the CimSO software suite Version 423

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Jean Francois le Roux
Manager: Operations
23 April 2021



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Cheryl le Roux
Product Development Manager
Certificate 2653