



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Lauriane Sauer

Attended training in

CRM	Client Relations
FDR	Debtors Control
HRE	Reservations
HFO	Front Office

of the CiMSO software suite Version 4.21

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
01 October 2020



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 2593