



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Hufnagel Carina

Attended training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
HSK	Housekeeping
ASP	Spa Scheduling
WST	Workshop and Service Tickets

of the CiMSO software suite Version 4.21

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Jean Francois le Roux
Manager: Operations
12 November 2020



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Cheryl le Roux
Product Development Manager
Certificate 2578